

# **PROMISmaintenance Engineering Maintenance Management Process**

## Engineering Maintenance Management Process

In today's world, Reliability and Maintenance have a high impact on the three main market competition factors: quality, costs and useful life. The necessity of controlling the number of failures, the related damages and the times of repair of the productive systems, of the products and services provided, has grown together with the automation investments growth, with the increase of transformation speed and with the versatility and flexibility of use.

Productive equipments and systems, when assisted by effective maintenance process, keep at their prescribed level their quality and safety requirements, reduce scraps and re-works, improve products both from a technical (e.g. shape, size, finishing, etc.), and a qualitative point of view (e.g. performances, energetic consumption reduction, ease of use, simplicity, comfort, etc.). Hence, Maintenance is a technical discipline that is strictly related to production and design (both of systems and products).

A proper methodological approach to Maintenance Management can then lead to competitive improvements. The objective of the PROMIS<sup>®</sup> Engineering Maintenance Management Pyramid is therefore to provide for a structured methodology and some basic tools that can support SMEs and/or consultants in developing and implementing their own specific Maintenance process.

The three sides of the pyramid contain methods (Process), process templates and presentations/training material (Contents), reference standards, relevant bibliography and related articles (Services).

The advantages of using the PROMIS<sup>®</sup> resources which can be downloaded, populated and edited by the subscriber include the fact that the methods are used by many companies, are proven in use, and where relevant, seen as good practice by regulators. Further help is available from the authors registered in the PROMIS<sup>®</sup> organisation.

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The PROMIS<sup>®</sup> Engineering Maintenance Management solution has been developed by considering the maintenance process composed of 7 key steps as depicted in Picture 1.



*Picture 1: the Engineering Maintenance Process*

In particular, the PROMIS<sup>®</sup> Maintenance Pyramid is structured as follows:

**1 – “Processes” Side:** it illustrates the methodology to manage the Engineering Maintenance Management process steps indicated in Picture 1:

A) Base Maintenance & Inspection Plan:

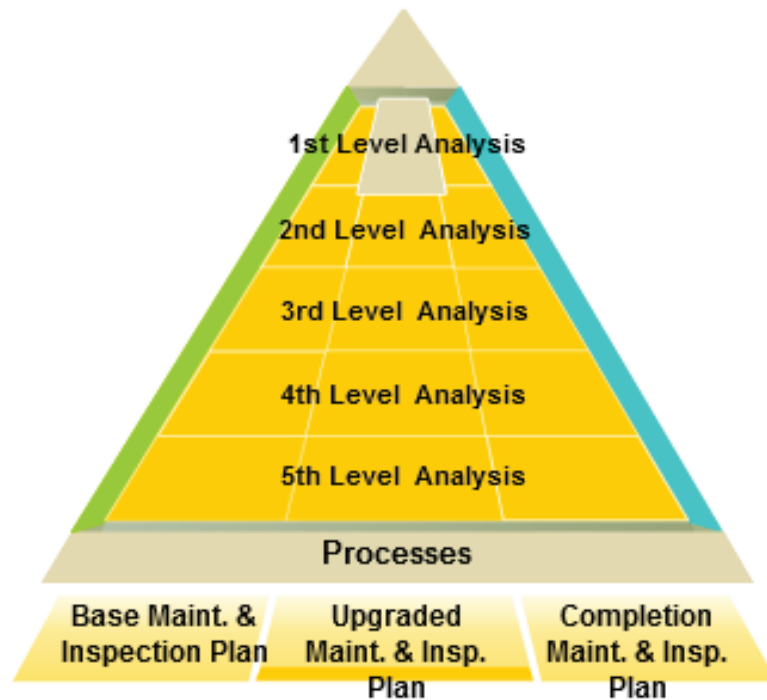
- 1st Level: Maintenance Process Self-Assessment
- 2nd Level: Plant Asset Register Definition
- 3rd Level: Requirements Identification (Technical, HSEQ, Rules & Regulations)
- 4th Level: Safety Integrity Level (SIL) & Risk Based Inspection (RBI) Analysis
- 5th Level: Base Maintenance & Inspection Plan Creation

B) Upgraded Maintenance & Inspection Plan:

- 1st Level: Reliability Availability Maintainability & Safety (RAMS) Analysis
- 2nd Level: Reliability Centered Maintenance (RCM) Analysis (FMEA)
- 3rd Level: Maintenance Benchmarking Analysis
- 4th Level: Life Cycle Cost (LCC) Analysis
- 5th Level: Quantitative Risk Analysis (QRA)

C) Completion Maintenance & Inspection Plan:

- 1st Level: Spare Parts Analysis (Interchangeability)
- 2nd Level: Special Tools Analysis
- 3rd Level: Consumables & Support Services Analysis
- 4th Level: Preventive Maintenance Management - Work Orders
- 5th Level: Maintenance Events log, Key Performance Indicators (KPIs) & Plans Review



## RAMS Analysis

RAMS is the abbreviation of **Reliability, Availability, Maintainability and Safety**, the discipline nowadays also called Dependability and Safety.

Given a certain system and the set of requirements imposed on it, the RAMS analysis main objectives are to ensure that the system (1) will be ready for use when required, (2) will successfully perform assigned or designed (intended) functions, (3) can be maintained in its operational state over its specified useful life, and (4) can function reducing at a minimum level the safety risks for workers, population and environment.

For cost efficiency reasons, RAMS engineering should be performed early in the project phase (starting from the mission definition phase). RAMS analyses are performed in close co-operation with the design and operations specialists responsible for implementing the results of the analysis.

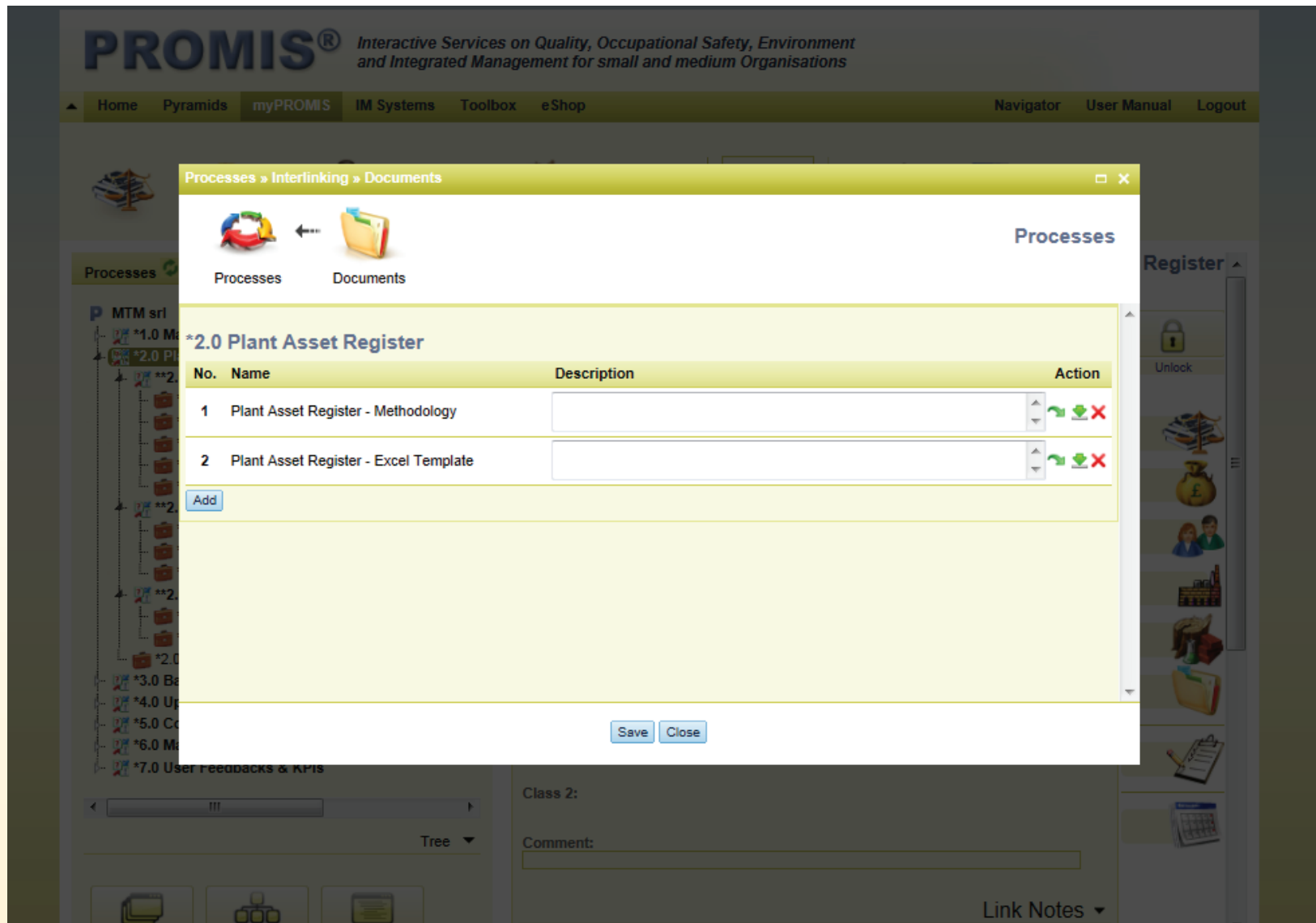
Picture 2: the PROMIS<sup>®</sup> Pyramid – “Processes” side

From each cell the PROMIS<sup>®</sup> user can easily access to the myPROMIS<sup>®</sup> “Processes” Container, where the step of the Maintenance Process are explained and linked to other myPROMIS<sup>®</sup> Containers (see pictures below).



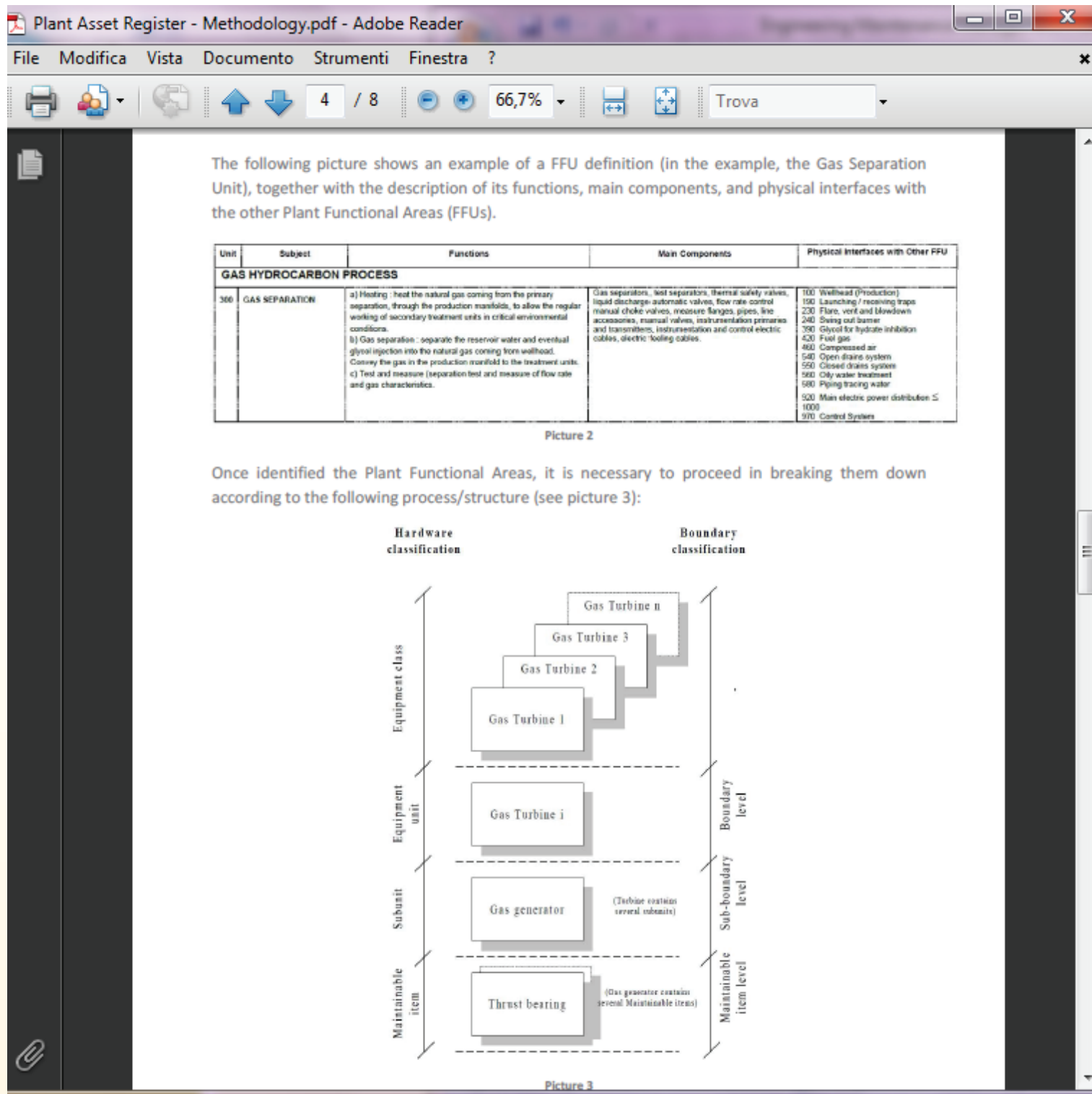
Picture 3: the myPROMIS<sup>®</sup> "Processes" Container for Maintenance

As an example, from the "Plant Asset Register" step, the related manual and template (contained in the "Documents" Container"), are accessible from the user, who then can perform the plant breakdown analysis efficiently and effectively. The outcome of such analysis can then be stored in myPROMIS<sup>®</sup> through the use of the available containers (e.g. "Infrastructure", "Documents", etc.)



Picture 4: example of relation between the "Processes" and the "Documents" Container for Maintenance





Picture 5: Plant Breakdown Process Management methodology manual

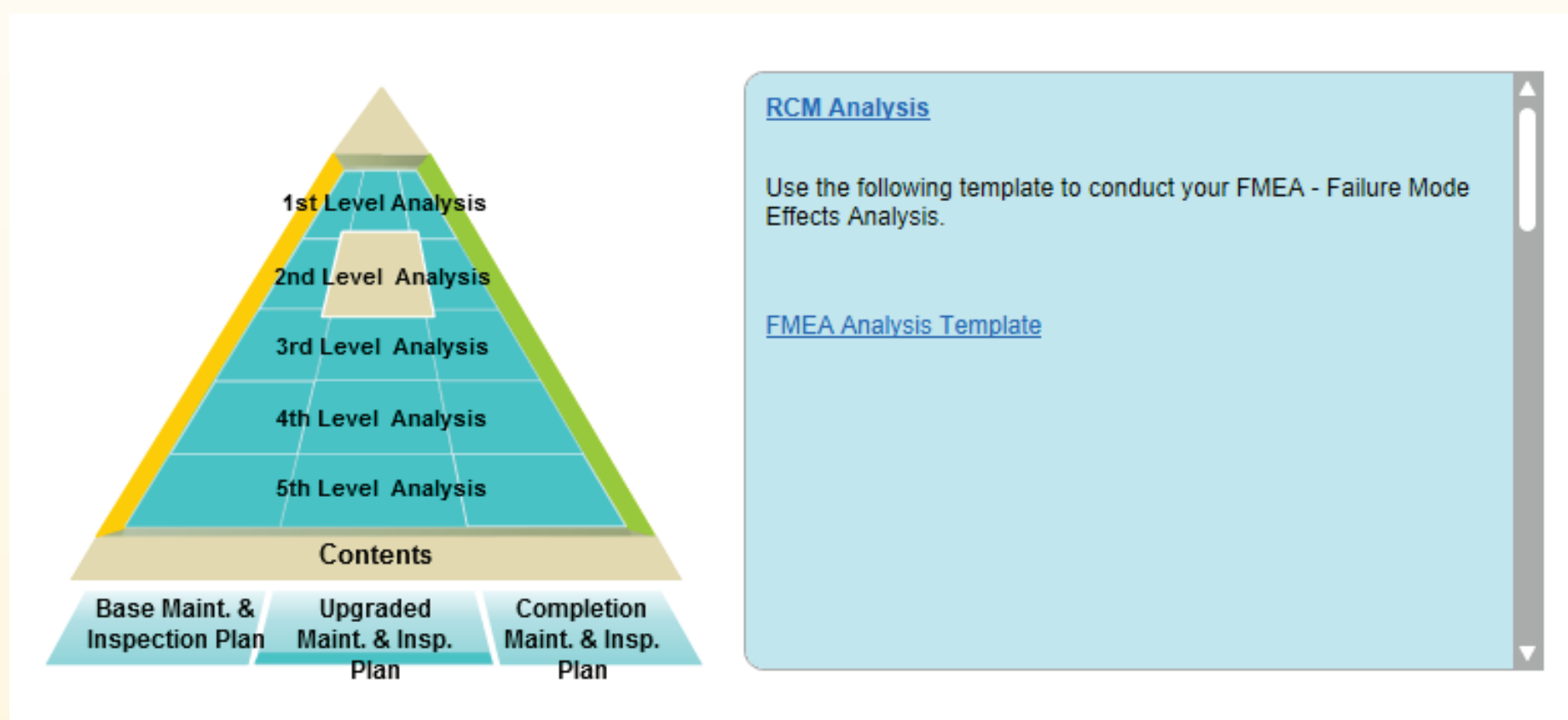
EQUIPMENT UNIT (MAIN ITEM) BREAK DOWN TEMPLATE						
Plant:	Power Plant			Workshifts/Year:		
Functional Area:	Gas Separator			Working days/Year:		
Equipment Class:	Turbine			Working weeks/Year:		
				Working months/Year:		
Cod.	1st Level (Equipment Unit)	Cod.	2nd Level (Sub-Unit)	Cod.	3rd Level (Maintainable Item)	Qty.
✓ 10001	Gas Turbine 1	10001-001	Gas Generator	10001-001-001	Thrust Bearing	2
				10001-001-002	Electric Motor	1
				10001-001-003	Vessel	1
✓ 10002	Gas Turbine 2	10002-001	Gas Generator	10002-001-001	Thrust Bearing	2
				10002-001-002	Electric Motor	1
				10002-001-003	Vessel	2
				10002-001-004	PSV Valve	1

*Picture 6: Equipment Unit Breakdown Template*



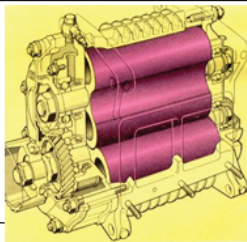
**2 – “Contents” Side:** structured in the same way as the “Processes” side, it contains relevant templates and training materials to perform the maintenance processes depicted above. In particular:

- Plant Breakdown Process Management - Manual
- Asset Register definition - Template
- Requirements Identification - EU Product Directives & Maintenance Standards
- RBI analysis
- Maintenance & Inspection Plan definition - Template
- RAM analysis
- FMEA Analysis - Template
- Benchmark Analysis - reference articles
- LCC Analysis
- Spare Parts Interchangeability Analysis - Template
- Corrective Maintenance Event Recording - Template
- Preventive Maintenance Event Recording - Template



Picture 7: the PROMIS<sup>®</sup> Pyramid – “Contents” side

By clicking on the related link, it is possible to easily access to the available contents such as process templates (see Picture 8).



		FMEA CARD (ANALYSIS OF THE EFFECTS AND FAILURE MODES )				
		OPERATION/MAIN ITEM:		Compressor Unit		
		COD.:				
		MAINTAINABLE ITEM:		Lobe Compressor		
		COD.:				
IV LEVEL	Rotating shaft bearings	Rotating shaft bearings	Rotors	Gearing	Fixing Systems (screws/bolts)	
FAILURE TYPE	wear	rupture	wear	wear	looseness	
FAILURE CAUSES	operative cycles	dirty lubricant	corrosive fluids	operative cycles	operative cycles	
PREMONITORY SYMPTOMS	Vibrations/ Increased Temperature	Vibrations/ Increased Temperature	Vibrations/ Noise		Vibrations	
INDUCED FAILURES	Shaft/rotors deformation	Shaft/rotors deformation	None	None	None	
PARTS TO BE SUBSTITUTED/ ADJUSTED/ CHECKED OUT	Bearings	Bearings	Rotors	Pump substitution	Tighten screws and bolts	
INFORMATION FOR THE DIAGNOSIS	Increased Temperature / Ouput Pressure Level	None	Ouput Pressure Level	Noise Level	None	
EFFECTS ON THE PRODUCTIVE FLOW	1 TOTAL FLOW FAILURE	1 TOTAL FLOW FAILURE	1 TOTAL FLOW FAILURE	1 TOTAL FLOW FAILURE	1 TOTAL FLOW FAILURE	
	2 FLOW SLOWDOWN	2 FLOW SLOWDOWN	2 FLOW SLOWDOWN	2 FLOW SLOWDOWN	2 FLOW SLOWDOWN	
	3 FLOW PRESERVED	3 FLOW PRESERVED	3 FLOW PRESERVED	3 FLOW PRESERVED	3 FLOW PRESERVED	
	4 NO EFFECTS ON THE FLOW	4 NO EFFECTS ON THE FLOW	4 NO EFFECTS ON THE FLOW	4 NO EFFECTS ON THE FLOW	4 NO EFFECTS ON THE FLOW	
	residual flow rate	residual flow rate	residual flow rate	residual flow rate	residual flow rate	
INTERVENTION BUFFER	none	none	none	none	none	
EFFECTS ON THE OUTPUT	1 UNACCEPTABLE QUALITY	1 UNACCEPTABLE QUALITY	1 UNACCEPTABLE QUALITY	1 UNACCEPTABLE QUALITY	1 UNACCEPTABLE QUALITY	
	2 QUALITATIVE FLAWS	2 QUALITATIVE FLAWS	2 QUALITATIVE FLAWS	2 QUALITATIVE FLAWS	2 QUALITATIVE FLAWS	
	3 NO EFFECTS ON QUALITY	3 NO EFFECTS ON QUALITY	3 NO EFFECTS ON QUALITY	3 NO EFFECTS ON QUALITY	3 NO EFFECTS ON QUALITY	
MAINTENANCE TEAM	1 Mechanical Technician No. People	1 Mechanical Technician No. People	1 Mechanical Technician No. People	1 Mechanical Technician No. People	1 Mechanical Technician No. People	
TOOLS / SPECIAL MAINT. EQUIPMENT REQUIRED						
STOP DURATION (MTTR)	0,5 Hours	1 Hours	0,5 Hours	1 Hours	0,5 Hours	
INTERVENTION DURATION	1 man hours	1 man hours	1 man hours	1 man hours	1 man hours	
INTERVENTION FREQUENCY (MTBF)	0,5 years	1 years	1,5 years	1 years	0,5 years	
MAINTAINABILITY INDEX	hours/year	hours/year	hours/year	hours/year	hours/year	
CRITICALITY INDEX						
MODIFICATIONS						
NOTES:						

Picture 8: An example of the FMEA Analysis Template

Through the use of “ready to use” templates and the related examples provided, the PROMIS® user can rapidly and effectively perform the maintenance management steps described in the “Processes” side of the Pyramid and in the PROMIS® Process Container. The following pictures illustrate an example of how easily a Maintenance & Inspection Plan can be structured.

<b>Main Item</b>	<i>Main Item Code</i> B4-470-XY-006	<i>Main Item Description</i> Gas Generator Lubricating Oil System	<b>Maintenance Plan</b>	<i>Maintenance Plan Code</i> MP_PCKG006	<i>Maintenance Plan Description</i> Lube Oil (Synthetic) System (Aeroderivative Turbine Package)
<b>Maintenance Strategy</b>	<input checked="" type="checkbox"/> Running Hours	<input type="checkbox"/> Frequency	<b>Class</b>	Driving Equipment	
<b>Plant Functional Area</b>	Power Generation				
<b>Note</b>	Pumps (and relevant Electrical Motors) and Tank have to be covered by another Maintenance Plan				
<b>Job Plan Summary</b>					
<i>No.</i>	<i>Job Plan Code and Title</i>	<i>Job Plan Type</i>	<i>Frequency/Running Hours</i>	<i>Main Item Shut Down</i>	
1	ZZ0001 Solenoid Valve Check	Functional Test	8 kh	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N
2	IPSTS0001 Temperature Switch Setting Check	Functional Test	8 kh	<input type="checkbox"/> Y	<input checked="" type="checkbox"/> N
3	IPSZZ0101 Transmitter Functional Test	Functional Test	32 kh	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N
4	IVACV0101 Control Valve Minor Inspection	Minor Inspection	8 kh	<input type="checkbox"/> Y	<input checked="" type="checkbox"/> N
5	IVACV0102 Control Valve Overhaul	Overhaul	24 kh	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N
6	MFAC0001 Filter Cleaning	Minor Inspection	8 kh	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N
7	SVASF0104 On/Off Valve Overhaul	Overhaul	24 kh	<input checked="" type="checkbox"/> Y	<input type="checkbox"/> N
<b>Job Plans Maintainable Items List</b>					
<i>Job Plan Title/Code</i>	<i>Maintainable Item Code/Description</i>	<i>Maintainable Item Manufacturer/Supplier - Model/Part Number - Reference Document</i>			
ZZ0001 Solenoid Valve Check	RC004 Valve Check				
IPSTS0001 Temperature Switch Setting Check	S002 Temperature Switch				
IPSZZ0101 Transmitter Functional Test	T004 Transmitter				
IVACV0101 Control Valve Minor Inspection	CV001 Control Valve				
IVACV0102 Control Valve Overhaul	CV001 Control Valve				
MFAC0001 Filter Cleaning	ZL006 Filter				
SVASF0104 On/Off Valve Overhaul	XV102 On/Off Valve				

Picture 9: An Example of the Maintenance & Inspection Plan Template

Job Plan details							
Job Plan Title/Code	Job Plan Type	Frequency/Running Hours	Main Item Shut Down		Maintainable Item	Plant Functional Area	
IVACV0102 Control Valve Overhaul	Overhaul	Running Hours	 Y	 N	CV001 Control Valve	Power Generation	
No.	Maintenance Task Type	Maintenance Task Description	Maintenance Discipline/ Work Center				Overall Maintenance WorkLoad
			Work Center	Quantity	Hours	WorkTime	
1	TOST	Electrical Isolation	ET	1	0,2	0,2	0,4
2	TOST	Instrumental Item Removal	IT	1	0,2	0,2	
<div>Operations to be carried out in workshop</div>	3	Main Maintenance Task	Remove actuator from valve body	IT	1	4	4
	4	Main Maintenance Task	Check general status of equipment and clean				
	5	Main Maintenance Task	Replace stem packing kit				
	6	Main Maintenance Task	Replace threaded seat rings kit				
	7	Main Maintenance Task	Replace body gasket kit				
	8	Main Maintenance Task	Replace instrument air filter				
	9	Main Maintenance Task	Check pneumatic system leakages/pressure				
	10	Main Maintenance Task	Check positioner				
	11	Main Maintenance Task	Check membrane				
	12	Main Maintenance Task	Lubricate moving parts				
	13	Main Maintenance Task	Reinstall actuator on valve body				
	14	Main Maintenance Task	Functional Test of the valve				
15	BIST	Instrumental Item Reinstalling	IT	1	0,2	0,2	0,4
16	BIST	Electrical Reinstalling	IT	1	0,2	0,2	

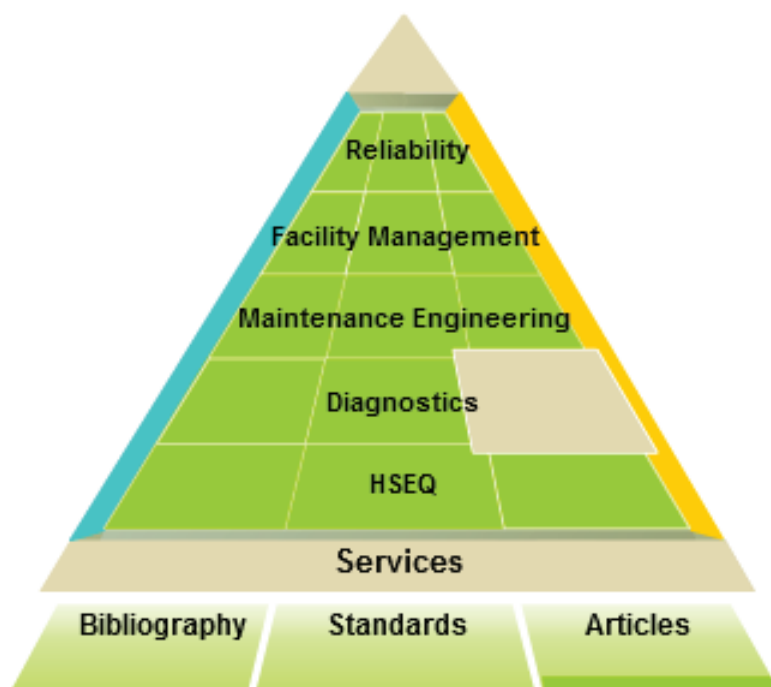
## Maintenance Discipline/ Work Center Code & Description

ET	Electrical Technician	NDT	Non Destructive Control Technician	MAT	Machinery Technician
IT	Instrument Technician	VIB	Vibration Control Technician	MET	Metrology Technician
MT	Mechanical Technician	THER	Thermography Control Technician	PIT	Piping Technician
CT	Civil Technician	SAF	Safety Control Technician	INT	Inspection Technicians
PROP	Production Operator	SST	Support Services Technicians	OTH	Others

Picture 10: Example of the Maintenance & Inspection Plan – Job Plan Template

**3 – “Services” Side:** structured as depicted in Picture 11, it contains reference standards and/or associations, relevant bibliography and articles related to the following specific Maintenance topics:

- Reliability
- Facility Management
- Maintenance Engineering
- Diagnostics
- Health, Safety, Environment & Quality



## Diagnostics & Nondestructive Testings - Articles

Go to the link below to find articles on Non-destructive Testing techniques (NDT).

[NDT Articles](#)

[NDT Certification](#)

[Quantitative Acoustic Emissions](#)

[Thermography - Methodology \(video\)](#)

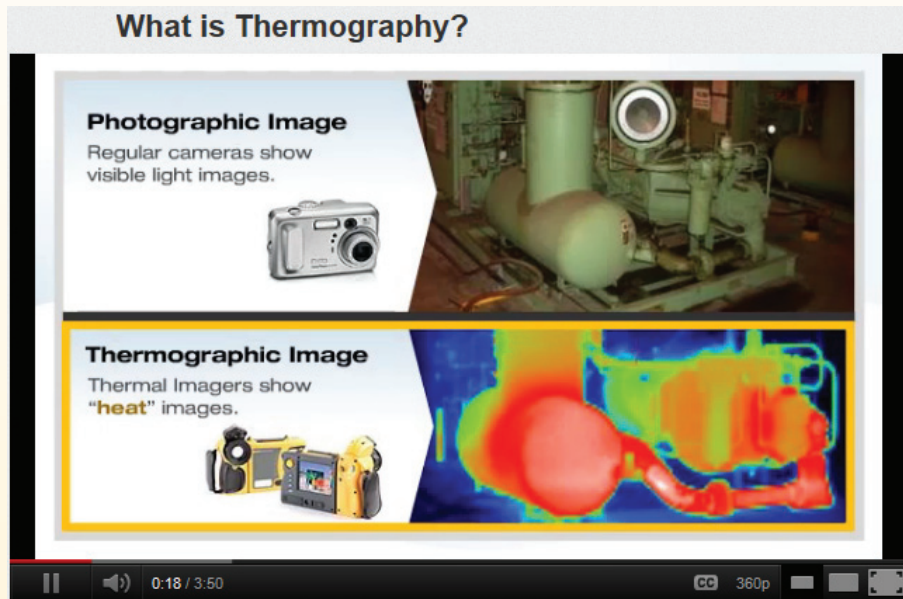
[Oil Analysis - Methodology \(video\)](#)

[Vibrational Analysis - Methodology \(video\)](#)

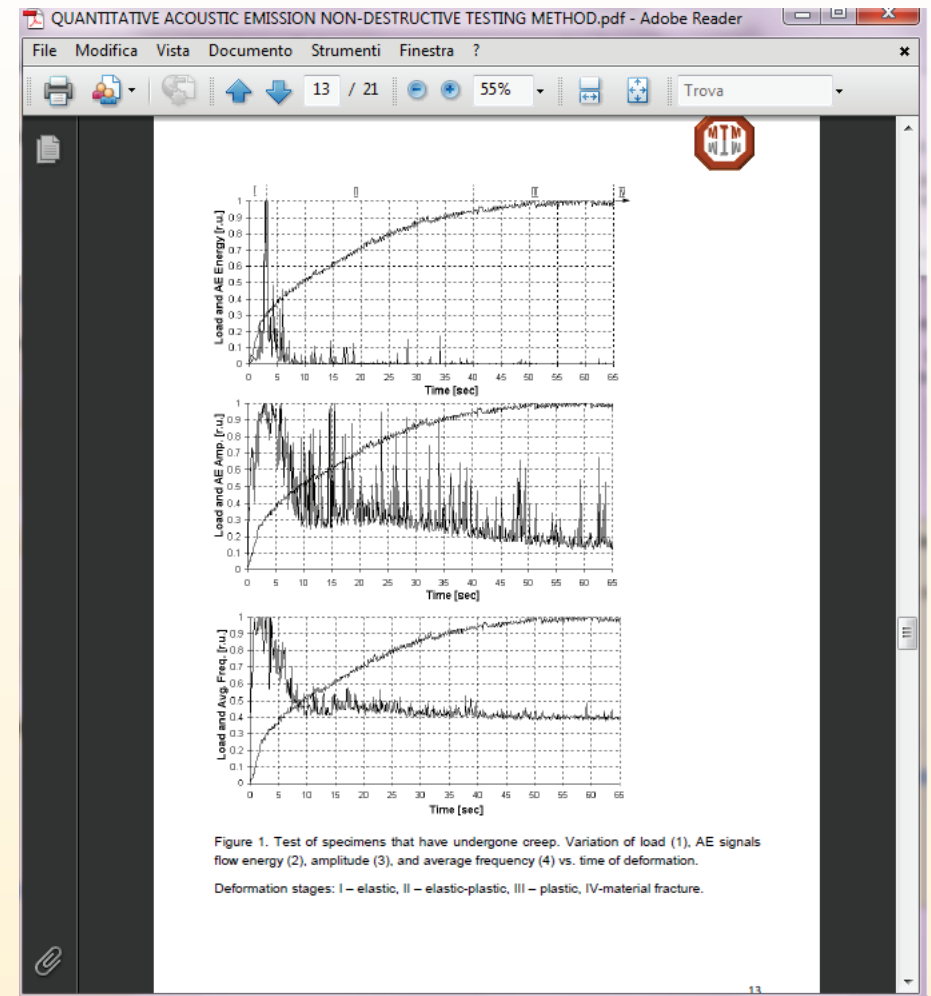
Picture 11: the PROMIS<sup>®</sup> Pyramid – “Services” side



The following Pictures illustrate how easily PROMIS<sup>®</sup> User can be empowered by accessing relevant information such as training videos (Picture 12), and Maintenance Experts articles (Picture 13).



Picture 12: Thermography video tutorial



Picture 13: Acoustic Emissions article



## Author

### Andrea Maciga

Andrea Maciga is the founder and owner of MTM srl, a Maintenance Engineering consulting company, which has been operating for more than 20 years in the Operations & Maintenance and Asset Management area. MTM srl is one of the most competent and active realities in Italy in managing the maintenance issues, that concern both the industrial sector (oil & gas, process industry and manufacturing industry), and the infrastructure sector (e.g. roads, dams, railways, bridges, etc.). In his position of MTM srl owner and CEO, Andrea is responsible for maintaining his Company in the leader level of the Italian maintenance market.



During his career (both at MTM and during his previous experiences in other Engineering Maintenance consulting companies), he has matured strong competencies in the following fields:

- Total Productive Maintenance (TPM)
- Inspection and Direct Assessment of Plant and Pipeline in Oil & Gas Field
- RBI Analysis for Petrochemical Plants, Refineries and Pipeline
- Maintenance Engineering
- Contracts Management and Supplies Evaluation in the Maintenance Global Services Logic
- Failure Modes, Effects and Criticality Analysis (FMECA) of Plants and Machines
- Diagnostics
- Quality Assessments & Performance Improvement
- Spare Parts and Material Management
- Personnel Training

His main Customers/references are:

ABB, AGIP, ALCOA, BASF, SIEMENS, ENEL, ENICHEM, FIAT, FOSTER WHEELER, HARTFORD STEAM BOILER, HYDROALLUMINIO, NUOVO PIGNONE, RFI, SAIPEM, SNAM, SNAMPROGETTI, SOLVAY, TECNIMONT, TECNOMARE.

Andrea is the co-author of “The Maintenance Manual of the Industrial Plants and Services”(1998 - Franco Angeli Editore, Milan), and author of many articles related to maintenance, published in the main technical Italian and international magazines.

He is currently coordinator and teacher of the Master in “Maintenance Management” organized by the Polytechnic of Milan and University of Bergamo (Italy).

Education & Qualification:

- Doctorate in Nuclear Engineering University of Bologna - Italy, 1974
- Level 3 in Not Destructive Testing, according to EN 473 and SNT-TC-1A
- Member of the International WG (TTS-SNAM-ROSEN-RTD-ENEA) for Feasibility Study relevant to pipeline tools for ultrasonic inspection
- Quality Assurance Lead Assessor according to BS EN ISO 9000 and BS 7229
- Lecturer at the University of Maintenance of Guangzhou (China)
- Member of BoD of AIMAN (Italian Association of Maintenance)
- Member of BoD of EFNMS (European Federation of National Maintenance Societies)